

Agenda: UUK – CIMA- Loughborough Shared Services Forum In association with Chazey Partners

22nd April 2015

The meeting will be hosted at Loughborough University

The theme of the forum is **'What can UK Universities learn from the global efficiency agenda in HE?'**

- 9.30am **Coffee on arrival, informal networking**
- 10.00am **Welcome – Why the Efficiency Agenda is vital for UK HE** - Dr Mark Pegg: Director, Chalfont Associates and former CEO of the Leadership Foundation for Higher Education
- 10.20am **'Shared Services Key Trends and Best Practices in the US Public Sector and Higher Education'** - David O'Sullivan, Co-Founder and Partner of Chazey Partners
- 10.50am **Open discussion: Where are we now?**
- 11.00am **Coffee Break.**
- 11.15 am **'A View from the Bridge' Challenges and Opportunities for cross-functional and cross-institution collaboration and sharing – today and after the 8th of May!**
Andy Stephens, Financial Director, Loughborough University
- 12.00pm **Break out discussions**
- 1.00pm **Networking Lunch**
- 1.45pm **Support Services in Higher Education: Collaborative or Competitive, Options and Possibilities**, Launch of the UUK Report by Dr Andrew Rothwell and Ian Herbert, Loughborough University.
- 2.45pm **Afternoon Tea**
- 3.00pm Maintaining professional accreditation and thinking in business support services, the CIMA Certificate in Shared Services – Steve Swientozielskyj, CIMA Council Member
- 3.30pm **Question Time: Expert Panel Discussion.** (*Note: The panel will comprise speakers from the day. Questions will be elicited beforehand through the Efficiency Exchange website, and on the day)
- 4.15pm **Closing Remarks: Ian Herbert, and Andrew Rothwell Loughborough University Centre for Global Sourcing and Services**
- 4.30pm Event concludes with Networking Supper near Railway Station

Directions: Enter the campus at the main gatehouse on Epinal Way and the Hazlerigg building (no. 82 on the plan) is facing, adjacent to the the main campus road. Please proceed to the Board Room.